

Services - 485417-2017

06/12/2017 S234 European Central Bank – Services – Contract notice –
Competitive procedure with negotiation

I. II. III. IV. VI.

Germany–Frankfurt–on–Main: ECB – Provision of team training services

2017/S 234–485417

Social and other specific services – public contracts

Contract notice

Services

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

European Central Bank
Sonnemannstraße 22
Frankfurt am Main
60314
Germany
Contact person: Javier Insa
E-mail: procurement@ecb.europa.eu
Fax: +49 69/13447110
NUTS code: DE712
Internet address(es):
Main address: <http://www.ecb.europa.eu>

I.2) Joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at:
<http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>
Additional information can be obtained from the abovementioned address
Tenders or requests to participate must be submitted to the abovementioned address

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Provision of team training services.
Reference number: PRO-000646.

II.1.2) Main CPV code

80570000

II.1.3) Type of contract

Services

II.1.4) Short description:

The European Central Bank (ECB) is the central bank of the 19 European Union countries which have adopted the euro. Our main task is to maintain price stability in the euro area and to preserve the purchasing power of the single currency. The ECB is an official EU institution at the heart of the Eurosystem as well as the single supervisory mechanism (SSM) for banking supervision.

As team work is an integral part of the working life at the ECB and SSM, team training services are important to strengthen the teams and their efficiency. Thus, the ECB is seeking through this procurement procedure suppliers as a pool of providers who can deliver team training activities focusing on team performance, team events and remote teams.

It is estimated that approximately 160 team training sessions (including approximately 40 sessions for joint supervisory teams in the SSM) can take place every year but the number may change depending upon needs.

II.1.5) Estimated total value**II.1.6) Information about lots**

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2) Description**II.2.1) Title:**

Team building consisting on improving team functioning, enhancing team relationships, developing team agility and efficiency and/or promoting change management

Lot No: 1

II.2.2) Additional CPV code(s)

80570000

II.2.3) Place of performance

NUTS code: DE712

NUTS code: 00

Main site or place of performance:

Our premises in Frankfurt-on-Main, alternative location(s) in Frankfurt-on-Main area, in Germany or throughout Europe if needed, e.g. external training venues as agreed by each business area.

II.2.4) Description of the procurement:

The design and delivery of team training programmes (content, structure, pedagogical methods and tools) consisting of the following topics:

I. improving team functioning: improving and making the most of the team functioning, looking into team drivers;

II. enhancing team relationships: enhancing interaction, developing diversity and culture awareness;

III. developing agility and team efficiency: exploring managerial approaches and practices and making the most of the team;

IV. promoting change management: optimising organisational and human resources, changes or transformational projects (e.g. conversions, restructurings, etc.).

II.2.6) Estimated value

- II.2.7) **Duration of the contract or the framework agreement**
Duration in months: 36
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
The framework agreement may be extended for 12 additional months.
- II.2) **Description**
- II.2.1) **Title:**
Team events on enhancing team spirit and/or promoting corporate citizenship
Lot No: 2
- II.2.2) **Additional CPV code(s)**
80570000
- II.2.3) **Place of performance**
NUTS code: DE712
NUTS code: 00
Main site or place of performance:
Our premises in Frankfurt-on-Main, alternative location(s) in Frankfurt-on-Main area, in Germany or throughout Europe if needed, e.g. external training venues as agreed by each business area.
- II.2.4) **Description of the procurement:**
The design and delivery of team training programmes (content, structure, pedagogical methods and tools) consisting of the following topics:
I. enhancing team spirit: via cultural, arts or sports indoor-outdoor training/workshops;
II. promoting corporate citizenship: via environmental and social training/workshops.
- II.2.6) **Estimated value**
- II.2.7) **Duration of the contract or the framework agreement**
Duration in months: 36
- II.2.13) **Information about European Union funds**
The procurement is related to a project and/or programme financed by European Union funds: no
- II.2.14) **Additional information**
The framework agreement may be extended for 12 additional months.
- II.2) **Description**
- II.2.1) **Title:**
Team building for joint supervisory teams (JSTs)
Lot No: 3
- II.2.2) **Additional CPV code(s)**
80570000
- II.2.3) **Place of performance**
NUTS code: DE712
NUTS code: 00
Main site or place of performance:

Our premises in Frankfurt-on-Main, of the organising national competent authorities (NCAs), of the organising national central banks (NCBs) or a suitable off-site venue within Europe.

II.2.4) Description of the procurement:

The design and delivery of team training programme (content, structure, pedagogical methods and tools) consisting of the following items: team goals, roles, and dynamics, team spirit, cultural differences and specific objectives of the team along the stages of team development.

II.2.6) Estimated value

II.2.7) Duration of the contract or the framework agreement

Duration in months: 36

II.2.13) Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) Additional information

The framework agreement may be extended for 12 additional months.

Section III: Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria:

Minimum capacity levels:

- proven experience in covering some of the topics in the last 5 years which are comparable in terms of scope, size and complexity,
- at least 2 trainers and 2 replacements available, all able to deliver a wide range of trainings in this field.

Selection criteria:

The experience will be measured according to the following selection criteria:

- size (number of people trained as well as total number of hours of classroom training) — 25 %,
- scope (relevance of the topics for the ECB) — 50 %,
- audience (composition of the audience) — 25 %.

III.1.5) Information about reserved contracts

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

III.2.2) Contract performance conditions:

III.2.3) Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1) Description

IV.1.1) Form of procedure

Procedure involving negotiations

IV.1.3) Information about framework agreement

The procurement involves the establishment of a framework agreement

IV.1.10) Identification of the national rules applicable to the procedure:

IV.1.11) Main features of the award procedure:

IV.2) Administrative information

- IV.2.1) **Previous publication concerning this procedure**
- IV.2.2) **Time limit for receipt of tenders or requests to participate / Time limit for receipt of expressions of interest**
Date: 08/01/2018
Local time: 18:00
- IV.2.4) **Languages in which tenders or requests to participate may be submitted:**
English

Section VI: Complementary information

- VI.2) **Information about electronic workflows**
- VI.3) **Additional information:**
The documentation for this procurement can be downloaded from the ECB Internet website.
Internet address:
<http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>
under 'Tenders'.
However, downloading the documentation does not constitute participation. You must submit your interest to the ECB, on time, in the format requested as instructed in the documentation.
Should you experience any problems in downloading the documentation please contact the ECB under the following e-mail address:
procurement@ecb.europa.eu quoting the procurement number and problem experienced.
The ECB shall endeavour to answer all queries concerning access as quickly as possible but cannot guarantee a minimum response time. The ECB shall not be bound to reply to queries received less than 7 calendar days before the time limit for the submission of tenders.
- VI.4) **Procedures for review**
- VI.4.1) **Review body**
General Court of the European Union
Luxembourg
Luxembourg
- VI.4.2) **Body responsible for mediation procedures**
European Ombudsman
1 avenue du Président Robert Schuman
Strasbourg
67001
France
- VI.4.3) **Review procedure**
- VI.4.4) **Service from which information about the review procedure may be obtained**
Central Procurement Office
Sonnemannstraße 22
Frankfurt am Main
60314
Germany
Telephone: +49 691 3440
Internet address:<http://www.ecb.europa.eu>
- VI.5) **Date of dispatch of this notice:**

24/11/2017